

Hotel Stara Planina****

Hotel: 146 accommodation unites (109 rooms and 37 suites) with king size bed, max 3 floors, 5 lifts, underground garage.

Rooms: bath, shower, WC, hairdryer, heating, telephone, satellite LCD TV + radio, electronic safe, with terrace or French balcony, writing desk, Wireless internet, non-smoking rooms, bathrobe, slippers, mini bar (extra charge).

Public space, gastronomy and conference rooms: 8 conference rooms, Restaurant "Balkan", Restaurant "Rosulja", Lobby Bar with sun terrace, smoking area and Playground.

Wellness, Beauty and Fitness centre: Wellness Spa and Fitness centre covers area of 1000 m² with indoor and outdoor pool (during summer), relax area, gym, Finnish-style sauna, Turkish hammam, Jacuzzi, massage and beauty treatment rooms.

Family & Kids: Playground - *Indoor* playground with professional care for children different ages from 3 –12 years, Teen club – table tennis, table football, darts and video games/ Court for team sports / *Outdoor* playground.

Parking in the underground garage - one parking place per room with a previous reservation, 2 charging stations for electric cars.

At cost in the hotel: Lobby Bar, "A la carte" Restaurant "Rosulja", Laundry and ironing, Spa & Beauty treatments, Teen club: darts, table tennis, table football, video gaming zone, Babysitting, car wash service.

At cost from local suppliers: The Bank - Poštanska štedinica, ATM, Exchange office.

Pricelist 2024

FIT prices/Season	Half Board Plus	А	В	
Room category	Min/max number of adults	01.04.2024-14.04.2024 09.05.2024-30.06.2024 01.09.2024-30.11.2024	15.04.2024-08.05.2024 01.07.2024-31.08.2024	
Double room *	1/2	73€	77€	
Double room + sofa *	2/3	81€	85€	
Superior room *	2/3	91€	95€	
Junior suite**	1/3	277€	292€	
Family suite**	1/4	345€	379€	
Deluxe suite**	1/2	317€	317€	
Supplement for single use	1/1	40,00€ per day		
Supplement for lunch		25€ per day/per person, children according policy		

SUPLEMENT FOR SHORTER STAY THAN MINIMUM STAY IS +10% AND UPON AVAILABILITY

*Prices for Double room, Double room + sofa and Superior room are on person basis **Junior, Family and Deluxe Suite are on room basis

Half Board Plus / VAT included

The prices are shown in EUR, and the payment can be made only in Serbian dinars, at the middle exchange rate of National Bank of Serbia.

Insurance and local taxes are not included in the price:

Tourist tax is: per person / night RSD 110.00 for adults; children 7-15 get 50% discount, children below 7 years are free of charge Insurance: RSD 20.00 per person / night for all guests

Children's reduction

Per child, in room with 2 full-rate guests

Age in years	0 – 2,99	3 – 5,9	6 – 14,9	15 and older (third person)
Reduction in %	100%	70%	50%	10%



- * One adult with child in DBL room no child reduction/pays full price
- ** Children up to 3 years with one adult in DBL room/adult pay single use/child free of charge
- *** The parent / companion is obliged to present a health insurance card or child's passport on check in.

Pets up to 10 kg are allowed in the property. The type of pets is limited to dogs and cats.

- Accommodation is bookable only in Superior room and Junior suite.
- Price 17€ per pet/per day.
 - An attachment to this price list is the house rules for pets.

Room description:

68 Double room

ca. 30 m², for 2 people, with terrace or French balcony, king size bed 200x200cm or twin beds 100x200cm, LCD, safe, telephone, hairdryer, free Wireless Internet, bathroom, bathrobe, slippers, mini bar (extra charge).

• 31 Double room with sofa bed

ca. 35 m², for 3 adults or 2 adults+2 children, with terrace or French balcony, king size bed 200x200cm or twin beds 100x200cm, sofa bed 145x190, TV, safe, telephone, hairdryer, free Wireless internet and bathroom, bathrobe, slippers mini bar (extra charge).

• 10 Superior room

ca. 50 m², for 3 adults or 2 adults+2 children, with terrace or French balcony, king size bed 200x200 on the gallery or twin beds 100x200cm, sofa bed 145x190, 2 LCD, safe, telephone, hair dryer, free Wireless internet and 2 bathrooms, bathrobe, slippers mini bar (extra charge).

• 27 Junior Suite

ca. 50-79 m^2 , for 3 adults or 2 adults + 2 children, with terrace or French balcony, king size bed 200x200cm or twin beds 100x200cm in separate bedroom and sofa bed 145x190cm in the living room, 2 LCD, safe, telephone, hair dryer, free Wireless internet and bathroom, bathrobe, slippers, mini bar (extra charge).

• 9 Family Suite

ca. 99 m^2 , 2 level suite for 4 adults or 2 adults + 4 children, with terrace, 2 king size bed 200x200 in separate bedrooms, sofa bed 145x190cm in the living room, 3 LCD, safe, mini-bar (extra charge), telephone, hair dryer, free Wireless internet and 2 bathrooms, bathrobe, slippers, mini bar (extra charge).

1 Deluxe suite

ca. 115 m², for 2 adults with spacious terrace, king size bed 200x200cm, living room, WC, 2 LCD, safe, telephone, hairdryer, free Wireless internet, "walk-in" wardrobe, bathroom with hydro massage bath and separate shower, kitchen, separate entrance for butler service, bathrobe, slippers, mini bar (extra charge).

Room occupancy description			Bed	Room size	
	Min	Max		_	
Category	Number of adults		Tip	ca. m²	
Double room	1	2	*Option 1: 2 adult persons Bed dimension: King size/2 twin Total number of beds: 2 Possibility of separating 2 King size bed in 2 twin	30	
Double room + sofa	1	3	*Option 1: 3 adults *Option 2: 2 adults +2 children Bed dimension: 1 King size/2 twin + sofa Total number of beds: 3 Possibility of separating 2 King size bed in 2 twin	35	
Superior room	1	3	*Option 1: 3 adults *Option 2: 2 adults + 2 children Bed dimension: 1 King size + sofa Total number of beds: 3 Possibility of separating 2 King size bed in 2 twin	50	
Junior suite	1	3	*Option 1: 3 adults *Option 2: 2 adults + 2 children Bed dimension: 1 King size + sofa Total number of beds: 3 Possibility of separating 2 King size bed in 2 twin	50-79	
Family suite	1	4	*Option 1: 4 adults *Option 2: 4 adults and 4 children Bed dimension: 2 x King size + 2 x sofa Total number of beds: 6 Possibility of separating 2 King size bed in 2 twin	99	
Deluxe suite	1	2	*Option 1: 2 adults Bed dimension: 1 King size Total number of beds: 2	116	



- Supplement: in apartments for more people than allowed is 30€ per person
- Children up to 2,99 years- free of charge in apartments
- Capacity of beds are fixed, there is no possibility of adding extra bed.

Included in price:

Hal Board Plus

Rich breakfast and a large dinner variety of food (local red, white and rose wine & beer, water and soft drinks included during meals).

Supplement for lunch 25€ per person/per day(children according policy). <u>*If less than 15 quests stay in the hotel, meals will be served "A la carte"</u>.

Wellness & Spa Centar

Indoor pool, fitness centre, Finnish-style sauna, Turkish hammam, Jacuzzi, relaxation area, deck chairs and umbrellas at outdoor pool during summer.

• Hits for kids in Playground:

- Children animation for ages 3 12 years. Playground is an attractive children's world with playground, sports program.
- Free wireless internet in public areas and rooms
- **Baby equipment:** baby cot and linen, bottle warmer, baby phone, baby bath-tub, high chairs for children, nappy changing mat, toilet seat, baby potty (on demand).

Minimum Stay and guest shifts:

Check in/Check out									MS = Minir Stay
From/until	MON	TUE	WED	THU	FRI	SAT	SUN	Daily	MS
15.04.2024-08.05.2024									-
01.07.2024-31.08.2024								x	3
01.04.2024-14.04.2024									
09.05.2024-30.06.2024								х	2
01.09.2024-30.11.2024									

Important information:

Check in: from 4 pm Check out: till 12 pm (noon)

Early check in/late checkout policy:

Early check in is not possible, in case the guest room is ready, reception will have information on spot.

Late check out: till 2 pm - 45 eur per room , after 2 pm daily room rate.

Service begins with dinner, ends up with breakfast or lunch.

Short description of destination:

•	13 km ski slopes (4 blue, 3 red, 2 black)	
	Resort altitude	1.756 m
	Top station altitude	2.169 m
	Total number of chair lifts, ski lifts	
	and connection ski lifts	5
	Number of baby ski lifts	1
	Easy slopes	4
	Medium slopes	3
	Difficult slopes	2
	Maximum vertical rise	332 m
	Longest run	1.303 m
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- Numerous excursion possibilities depending on the season and weather.
- Team building activities for the groups, with possibility of changing programme, tailor made.

Distance:

- Ski slopes and gondola: 20 m
- Train station: 64 km Knjaževac
- Bus station: 64 km Knjaževac
- Pirot: 62 km
- Airport: Niš 116 km
- Airport: Sofia 150 kmAirport Belgrade: 380km
- Highway exit: 110 km
- highway exit: 110 km

Hotel Stara Planina****

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General terms of payment, confirmation, change and cancellation of booking

Terms of payment:

Minimum 50% advance payment (50% non-refundable advance for early booking, in RSD at the middle exchange rate of the National Bank of Serbia, for cash, on the day of payment) within 5 days of issuing of the proforma invoice and the balance no later than 4 weeks prior to arrival. In case of deadline non-compliance, SP Resort reservs the right to cancel the booking.

Domestic payment methods:

The payment is made in RSD at the middle exchange rate of the National Bank of Serbia, for cash on the day of payment

To the current account of SP Resort.

By payment card at the hotel reception (Master, Maestro, Visa, Visa Electron, Dina Card, American Express).

Methods of payment from abroad:

Payment to the foreign currency account of SP Resort from abroad; bank charges are born by payer, otherwise.

Costs will be charged at the hotel reception in RSD equivalent at the middle exchange rate of National Bank of Serbia, for cash, on the day of payment.

By payment card (Master, Maestro, Visa, Visa Electron, Dina Card, American Express).

In case of changes in the monetary market, SP Resort reservs the right to adjust prices.

The price is guarantees only for the payment of the full amount. Otherwise, only the amount of the advance payment is guaranteed, the rest is subject to change.

Terms of cancellation and change of reservation date:

Accommodation booking, when paid is full, is valid until 23:59h on the day of arrival.

Cancellation or change of booking date can be submitted in writing exclusively to the email address: reservation@hotelstaraplanina.com

The date of written cancellation is the basis for calculating the fee, expressed as a percentage of the total price of accommodation or package, as follows:

Cancellation policy for individuals:

50 % of the total value of the booking will be charged if the booking is canceled or the term is changed 28 to 14 days befor the start of service.

100 % of the total value of the booking will be charged if the booking is canceled or changed 14 to 0 days before the start of the service or during the service or in case of non-appearance of the guest at the hotel.

In case the guest leaves the hotel before the booked departure date, SP Resort retains funds for the unused part of the stay.

Reservations that are not guaranteed are automatically transferred to the waiting list, giving priority to guaranteed reservations.

Please note that the Republic of Serbia is not a member of the European Monetary Union and our prices shown in EUR are calculated using a floating exchange rate. **Payment at the hotel is only possible in dinars (RSD).** The exchange rate used to convert EUR to Serbian dinars may vary.

In the case of bank transactions and the existence of bank commissions for payments from abroad, the hotel reserves the right to charge them to the guest.

Please note that credit card payments are subject to exchange rate fluctuations and other additional fees from the credit institutions involved. Please note that this may lead to a significant difference between the amount stated on the invoice and the amount actually invoiced by the credit institution. Therefore, we recommend that you make payments by foreign currency bank transfer or on the spot in cash.

Other informations:

Bank details 1

Banka Poštanska štedionica a.d. Beograd Račun: 200-2853300101862-27

Bank details 2

Banka Intesa a.d. Beograd, Milentija Popovića 76 Račun: 160-364444-31

Bank details 3

Komercijalna banka a.d. Beograd, Svetog Save 14 Račun: 205-170090-38

Billing adress:

SP Resort Jabučko ravnište bb 19353 Kalna Matični broj: 20766794 PIB: 107167054



SP Resort d.o.o:

BENIFICIARY BANK:	BANKA POŠTANSKA ŠTEDIONICA A.D. 11000 Beograd
IBAN/Acc Number:	RS35200285330010100382
SWIFT:	SBPORSBG
CORESPONDENT BANK:	DEUTSCHE BANK AG, FRANKFURT AM MAIN, GERMANY
SWIFT:	DEUTDEFF
BENIFICIARY BANK:	KOMERCIJALNA BANKA AD, SRB – 11000 Beograd, Svetog Save 14
IBAN/Acc Number:	RS35205007010040895180
SWIFT:	KOBBRSBG
CORESPONDENT BANK:	COMMERZBANK AG, FRANKFURT AM MAIN, GERMANY
SWIFT:	COBADEFF
BENIFICIARY BANK:	BANCA INTESA AD, SRB - 11070 Beograd, Milentija Popovica 7B,
IBAN/Acc Number:	RS35160005380000104470
SWIFT:	DBDBRSBG
CORESPONDENT BANK:	DEUTSCHE BANK AG, FRANKFURT AM MAIN, GERMANY
SWIFT:	DEUTDEFF

Details of charge: OUR

Informations and reservations: Tel.: +381 19 3195134/135; Fax: +381 19 3195101; e-mail: <u>reservation@hotelstaraplanina.com</u>

Pricelist confirmed on: _____2024.

General manager: Tomica Ratković